

## An Office Interiors project profile using the Avaya Cloud Office Solution

### About the Company

Maritime Exhaust Ltd. is a locally owned and operated company in Moncton, New Brunswick. They began business in 1983, selling exhaust parts only, and quickly became one of the largest automotive exhaust parts wholesalers in Atlantic Canada.

### The Need

- A more updated collaboration platform to replace their on-premise Panasonic phone system.
- A mobile platform to keep their workforce connected regardless of where they work from.
- A superior customer service experience for their wholesale and retail customers.

### The Result

- Immediate improvements in productivity with the ability for staff to reliably communicate anytime, anywhere.
- Video and document sharing have been invaluable tools for them, allowing them to stay connected with their large wholesale and retail customer base.

### The Solution

- Collaboration features, including video and file sharing, allowing them to easily communicate and stay connected with their network of customers throughout Atlantic Canada.
- No onsite hardware required to maintain, easy to customize for a small business
- Big business features at small business cost



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by **RingCentral**<sup>®</sup>

*“While I have done many project implementations over the decades, and many went well, this one stood out from all the rest with the level of customer support, expertise, and an obvious desire to truly offer a support system that alleviated any stress to us, the customer.”*

**Larry Cornell**

General Manager, Maritime Exhaust